GLOBAL HORIZON PLUS
TRAINING CENTER



The Future of HR: Re-engineering the Employee Experience

Kuala Lumpur -

21-12-2026

The Future of HR: Re-engineering the Employee Experience

Course code: HR62 From: 21-12-2026 Venue: Kuala Lumpur - Course Fees: 5000 £

Introduction

As the global environment becomes more difficult and demanding, organizations place a premium on HR Professionals whose perspective, understanding, and skills enable them to achieve and sustain success in a frequently challenging environment.

This The Future of HR course will teach you how to re-engineer HR to meet the needs and demands of a changing workforce, organization, and economy.

You will also learn about the most recent and best HR training in the world, as well as what the leading organizations are doing to stay relevant and successful.

This course focuses on providing shareholders with the highest possible take-home value from their property during the improvement process.

This course will highlight:

- The requirement to re-engineer your HR delivery and services to settle relevant and competing
- Best training in HR illustrated in the world□s leading organizations
- The New HR Rules and how to achieve them
- Working with the new generations □ Generation X, Y and Z
- New ways or delivering and selecting talent

Course Objectives of Re-engineering the Employee Experience

At the end of this course, you will acquire to:

- Describe in their own words how to re-engineer HR
- Express the strategy to transform HR into a Strategic Partner
- Recognize people's acknowledgments to change and investigate the reasons why people suffer when resist the change
- Follow human psychology and the appropriate HR response
- Produce a method for evaluating and re-engineering HR

Course Methodology of Re-engineering the Employee Experience

This course will use a mixture of proven grown-up training methods to ensure maximum knowledge, comprehension, and retention of the information displayed. This involves stimulating shows supporting each of the issues together with interactive trainer lead assemblies of discussion. There will also be many useful sessions where shareholders have the opportunity to train and endure course-related exercises. Functional and fun activities, short video presentations, small group work, case studies, and feedback will be utilized to facilitate training.

Organizational Impact of Re-engineering the Employee Experience

- Explain modern trends to maximize HR investment Maximize your imperative Human Resource delivery
- Preserve valuable employees
- Show the combined power of HR to your business
- Explain HR□s performance in change leadership

Personal Impact of Re-engineering the Employee Experience

- You will be up to date on modern best practices in HR
- You will be able to fulfill strategic goals on time and budget
- Join and increase in-depth awareness of HR Strategy
- Discover how to support the employee with mental health matters
- Show a commitment to self-development

Target Audience of Re-engineering the Employee Experience

This course is fitting for a wide range of professionals but will very serve:

- Anyone who wants to modify or re-engineer their HR service delivery
- All HR Staff and HR Practitioners
- HR Managers
- HR Directors
- HR Analysts
- HR Officers
- HR Business Partners
- Planners, Strategic Planners
- Anyone who wants to know the HR strategy

Course Outlines of Re-engineering the Employee Experience

DAY 1

Why we need a Strategic Approach to HR?

- Development of Strategic HRM (SHRM)
- Transactional and Strategic HR Delivery
- The New HR Models based on Ulrich
- Business Partners, Shared Services & Centers of Expertise
- The Future HR Model - 10 Steps Needed to Form an HR Strategy

DAY 2

Global Trends Impacting on the Future HR

- A Changing Psychological Contract
- New Ways or Recruiting and Selecting Talent
- Artificial Intelligence & Robotics
- Working with a Global Workforce
- The New Generations Generation X, Y, and Z

DAY 3

Change Leadership & HR

- The Difference between Change Management and Change Leadership
- The Stages of the Change Journey
- Managing Employee s Resistance to Change
- The Importance of Communication during Change
- Understanding Best-practice Change Management Processes

DAY 4

Assisting & Retaining Valuable Employees

- Employee Mental Health Issues

- Establishing an Employee Assistance Program (EAP)
- Dealing with Crisis, Trauma, and Disaster
- Bullying, Harassment, and Prevention
- Retention Strategies that Work

DAY 5

Re-engineering Your HR Services

- Assessing If You are Ready to Change
- Practical Ways of Re-engineering Your Service Delivery
- HR□s Contribution to Added Value
- Ways of Evaluating your HR Function
- Your Plan for Re-engineering